



Hiller LLC  
915 Murfreesboro Pike  
Nashville, TN 37217  
(615) 292-6110

|  |                                |                                   |
|--|--------------------------------|-----------------------------------|
| <b>BILL TO</b><br>Saeed Ata<br>6014 Parsons Pond Drive<br>Ooltewah, TN 37363 USA | <b>INVOICE #</b><br>5112589200 | <b>INVOICE DATE</b><br>10/18/2024 |
|--|--------------------------------|-----------------------------------|

**COMPLETED DATE** 10/18/2024  
**CUSTOMER PO**  
**PAYMENT TERM** Due on Receipt

**JOB ADDRESS**  
Saeed Ata  
6014 Parsons Pond Drive  
Ooltewah, TN 37363 USA

**HAPPY YOU'LL BE GUARANTEE**

At Hiller, we work hard to make sure you're always HAPPY with our service. That's why we have our 'Happy You'll Be' Guarantee. If you're not completely happy with our work, just let us know. We promise to make things right quickly and fairly – and if for whatever reason we can't, "Happy You'll Be or the Service is Free!™" If you have questions or need assistance, we're always just a click or call away. Visit [HappyYoullBe.com](http://HappyYoullBe.com) or call us at 866-74HAPPY. Our commitment to you is year round, day or night, and you'll hear back from us within 24 hours, no matter what!



**DESCRIPTION OF WORK**

Technicians on site washing machine, washing machine, technician recommend replacing valves. However, customer chose option to repair those valves instead technician took apart all three valves to ensure that all the seals were good and tighten the packing nuts to ensure that no more dripping from the. Stem.

| TASK      | DESCRIPTION                 | QTY  | PRICE    | TOTAL    |
|-----------|-----------------------------|------|----------|----------|
| SS-SF-199 | Service Fee:<br>Service Fee | 1.00 | \$199.00 | \$199.00 |

| PAID ON    | TYPE        | MEMO               | AMOUNT        |
|------------|-------------|--------------------|---------------|
| 10/18/2024 | Credit Card |                    | \$199.00      |
|            |             | <b>SUB-TOTAL</b>   | \$199.00      |
|            |             | <b>TAX</b>         | \$0.00        |
|            |             | <b>TOTAL DUE</b>   | \$199.00      |
|            |             | <b>PAYMENT</b>     | \$199.00      |
|            |             | <b>BALANCE DUE</b> | <b>\$0.00</b> |

**CUSTOMER AUTHORIZATION**

I, Saeed Ata, hereby authorize Hiller, LLC and/or its associates to perform the work requested by me and outlined above. I agree to pay Hiller, LLC \$199.00 for that work on or before its completion. Should I fail to pay as agreed, Hiller, LLC may collect the purchase price from me, and I agree that I will pay all reasonable attorney's fees, court costs, collection fees, or other expenses incurred by Hiller, LLC to obtain payment from me. I also agree to pay the maximum amount of interest allowed by law on any balance I have not paid within ten days of the completion of the work outlined above. Furthermore, I agree that no work, other than what is explicitly described above, is to be completed, and that Hiller, LLC and its agents have not made any promise or representation to me about additional work or warranties beyond those which are outlined above. Finally, I acknowledge receipt of a notice of my right to cancel, displayed below. I understand that I will be provided a "Notice of Cancellation" form by email upon signing this authorization, which will allow me to cancel this transaction within three business days of executing this authorization, should I so choose. I consent to the receipt of the Notice of Cancellation form by email.

**NOTICE OF RIGHT TO CANCEL**

If this agreement was solicited at your residence and you do not want the goods or services, you may cancel this agreement by mailing a notice to the seller. The notice must say that you do not want the goods or services and must be mailed before twelve o'clock midnight (12:00) of the third business day after you sign this agreement. The notice must be mailed to: Hiller, LLC, 915 Murfreesboro Pike, Nashville, TN 37217. You, the buyer, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. See the emailed notice of cancellation form for an explanation of this right.

Sign here 

Date 10/18/2024

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**CUSTOMER ACKNOWLEDGEMENT**

The service(s) and material(s) provided, installed, and rendered in connection with the above referenced invoice/estimate have been completed in a satisfactory manner. If I have not already paid, I agree to pay Hiller, LLC the amount set forth above, of \$199.00. Should I fail to pay as agreed, Hiller, LLC may collect the purchase price from me, and I agree that I will pay all reasonable attorney's fees, court costs, collection fees, or other expenses incurred by Hiller, LLC to obtain payment from me. I also agree to pay the maximum amount of interest allowed by law on any open balance I have not paid within ten days of the completion of the work outlined above. Furthermore, I choose to waive the right to cancel this sale. By signing below, the buyer is waiving the buyer's right to cancel the sale under Tenn. Code Ann. 47-18-703.

  
Sign here

Date 10/18/2024

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I authorize Hiller, LLC. - Chattanooga, TN to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

Sign here 

Date 10/18/2024

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Hiller LLC  
7339 Lee Hwy  
Chattanooga, TN 37421  
(423) 299-6110

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## YOUR RIGHTS AS OUR CUSTOMER

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As your plumbing, HVAC, and electrical provider, the majority of Hiller, LLC's estimating, sales, transactions, and work occur in your home or on your property. In instances like this, consumers, like yourself, are conferred special rights under Federal law and the laws of certain states. Those laws allow you to cancel / rescind the sale of Hiller, LLC's goods and services, if that sale happened at your home or property, within three business days. The below "Notice of Cancellation" details your right to cancel the goods and services Hiller, LLC agreed to provide you, explains how to cancel those services, and serves as a signature page should you choose to cancel this contract.

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## NOTICE OF CANCELLATION

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You may CANCEL this transaction, without any Penalty or Obligation, within THREE BUSINESS DAYS OF THE DATE YOU RECEIVE THIS FORM.

If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within TEN BUSINESS DAYS following receipt by the seller of your cancellation notice, and any security interest arising out of the transaction will be cancelled.

If you cancel, you must make available to the seller at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale, or you may, if you wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk.

If you do make the goods available to the seller and the seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller, or if you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the contract.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE, OR SEND A TELEGRAM, TO HILLER, LLC, AT 915 MURFREESBORO PIKE, NASHVILLE, TN 37217, NOT LATER THAN MIDNIGHT OF THE THIRD DAY AFTER YOU RECEIVED THIS FORM.

I HEREBY CANCEL THIS TRANSACTION.

Date: \_\_\_\_\_ Buyer's Signature: \_\_\_\_\_

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## WE WANT TO HEAR FROM YOU

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Thank you for being a valued and loyal customer. We know you have options when it comes to the care of your home, and we appreciate you trusting us to keep you comfortable and safe. It's important to us that you are happy with your experience. If you have any questions, comments, or concerns about your service with us, we'd love to hear from you! Contact us via email at [customerservice@happyhiller.com](mailto:customerservice@happyhiller.com), via phone at 866-74HAPPY, or on our website at [HappyYoullBe.com](http://HappyYoullBe.com)